

Public Reporting of Production Outage event September 26, 2011

There was a period of 20 minutes when both time stamp service locations were not providing timestamps. The impact was that DigiStamp's Subscribers were not able to retrieve timestamps or experienced long response times.

Corrective measures have been taken to avoid this type of error in the future.

We apologize for any inconvenience.

Questions and concerns should be addressed to support@digistamp.com

The Board of Directors
DigiStamp, Inc.

Details:

The event started with a hardware failure at Dallas TSA1. The DigiStamp staff was moving equipment at the Dallas office. The equipment took about 30 minutes and the alternative site TSA2 was handling all time stamp requests without issue. After the move and upon system restart the *Secure HSM* equipment reported a fault and had automatically executed procedures to reliably erase all time stamp signing credentials.

This event alone has no impact to DigiStamp's Subscribers or Relying Parties related to the security qualities of the time stamp. All timestamps created prior by this device are still authenticated, as normal, with the existing public key.

DigiStamp's Subscribers time stamp requests were routed to the Chicago location TSA2 with no issues.

At about 1700 GMT the TSA2 had capacity issues and began to respond slowly. A broadcast email was sent to customers that have requested notices of this type of event.

DigiStamp operators acquiesced the TSA2 system to add / resolve capacity problems. For a period of less than 20 minutes our Subscribers experienced slowed or no responses.

Update on March 2012, the Chicago data center has been upgraded and moved to a site with greater global network access.